

How to Book Travel

Should you wish to make a booking on the South Atlantic Airbridge, please contact the following travel booking offices who will be happy to assist.

Travelling TO and FROM Ascension Island

Ascension Island Travel Agency

Tel: (+247) 66500

flight.bookings@ascension.gov.ac

Travel TO the Falkland Islands

Falkland Islands Government London Office

Tel: (+44) 207 2222542

E-mail: travel@falklands.gov.fk

www.falklands.gov.fk

Travel FROM the Falkland Islands

Falkland Islands Company (FIC) Travel Department

Tel: (+500) 27600

E-Mail: flightbookings@fic.co.fk

www.the-falkland-islands-co.com

Travel Insurance

The Ministry of Defence strongly advise that all passengers take out adequate travel insurance to cover them in the event the flight is delayed, diverted or passengers are unable to make the flight due to personal circumstances. The MOD accepts no liability for additional costs incurred as the result of the above.

Airbridge Timings

The flight schedule is detailed below. Please be aware that the schedule is subject to alterations. Please contact your local booking office to confirm flight details on a specific date.

SOUTHBOUND			
Route	Days	Depart	Arrive
BZZ – ASI	Sunday	Evening	Morning + 1
	Wednesday		
ASI – MPN	Monday	Morning	Afternoon
	Thursday		

NORTHBOUND			
Route	Days	Depart	Arrive
MPN – ASI	Tuesday	Morning	Evening
	Friday		
ASI – BZZ	Tuesday	Evening	Morning + 1
	Friday		

* +1 indicates arriving the next day

Airport Codes

BZZ = Brize Norton

ASI = Ascension Island

MPN = Mount Pleasant Complex

And Finally...

Please ensure that you are aware of local immigration requirements. Details can be obtained at:

www.ascension-island.gov.ac

www.falklands.gov.fk

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Ministry of Defence
Joint Forces Command

THE SOUTH ATLANTIC AIRBRIDGE

A GUIDE FOR FARE-PAYING PASSENGERS



History of the Airbridge

The South Atlantic Airbridge is a safe and regular direct service between the UK and the South Atlantic. It is owned and operated by the Ministry of Defence.

Recognising the importance of regular and reliable air links to the economic and social wellbeing of the Ascension and Falkland Islands, the Ministry of Defence ensures a number of seats are available on each flight for fare-paying passengers.

Aircraft

Operated by AirTanker on behalf of the Ministry of Defence, the South Atlantic Airbridge is operated by an Airbus A330 twin engine passenger aircraft.

The aircraft offers up to 34 inches of legroom, in a single class configuration, newspapers, as well as in-flight entertainment.

Service Variations

There will be occasional variations to the service as a result of military priorities, scheduled maintenance and seasonal demand. Your local booking office will be able to advise of any planned service alterations.

Cancellations and Amendments

Tickets on board the Airbridge are refundable and amendable up until 72 hours prior to the flight. Unfortunately after this time, no refunds or changes will be permitted and therefore we encourage all passengers to take out comprehensive travel insurance.

Ascension Island Stop Over

Occasionally adverse weather conditions or technical problems may cause an unscheduled overnight stopover at Ascension Island. Should this happen you will be accommodated in transit facilities, which provide only basic amenities. Please note that passengers will not be permitted to leave the MOD site, if they are not in possession of a valid Ascension Island entry permit.

In case of delay on Ascension Island, passengers are advised to pack adequate overnight provisions in their hand luggage, as hold luggage will not be unloaded for stop overs <24 hours. Provisions should include but not limited to:

- 72 hours worth of prescription medication
- Overnight wash bag
- A change of clothes, suitable for the tropical climate on Ascension Island
- Insect repellent

Baggage Allowance

Please check your ticket confirmation for details of your check-in baggage allowance as these may differ depending on your circumstances.

Cabin baggage is limited to one piece not exceeding 60 x 53 x 25cms in size and 9kgs (20lbs) in weight.

Excess Baggage

Whilst the MOD will make every effort to carry excess baggage, this cannot be guaranteed and therefore passengers should ensure suitable arrangements are made in any event.

Should space be available to carry baggage in excess of your allowance, the following charges will apply (£ per kg).

BZZ – ASI	ASI – MPN	BZZ – MPN
ASI – BZZ	MPN – ASI	MPN – BZZ
£5.00	£5.00	£10.00

On the day of departure

Before leaving for the airport we recommend you either visit the Brize Norton website or call the Passenger Hotline to confirm that your flight is operating as scheduled.

RAF Brize Norton – 01993 89 5861 / 5337

www.raf.mod.uk/rafbrizenorton/passengers

Check In Times

Brize Norton – Check-in opens 4 hrs 30 minutes before departure. Please note that passengers will not be permitted access to Brize Norton before this time. Check in closes strictly 2 hours prior to departure.

Mount Pleasant – Check-in is open between 0600 – 0730 local time.

Ascension Island – Passengers are asked to report to the Air Terminal 3 hours before departure.

